General Terms and Conditions of Sale

Gîtes "La Villa du Vivier" (10 people) & "Le Gîte du Tombeu" (15 people)

1. Purpose

These terms govern the temporary and touristic rental of the gîtes "La Villa du Vivier" and "Le Gîte du Tombeu". They do not fall under the residential lease regulations.

2. Capacity

- La Villa du Vivier: Maximum 10 people
- Le Gîte du Tombeu: Maximum 15 people
 Failure to comply with the maximum capacity allows the owner to deny access or terminate the stay without refund.

3. Booking and Payment

- Once the booking is confirmed, the tenant receives a secure payment link.
- Payment must be made upon receipt.
- An automatic reminder will be sent 15 days before arrival if payment has not been received.
- If full payment is not made by then, the booking may be cancelled without compensation.

4. Security Deposit

- A €700 security deposit is required per stay.
- It is not included in the rental price and must be paid separately.
- It will be refunded within 7 days after departure, minus any applicable charges (damage, cleaning not done, unpaid extras, etc.).

5. Check-in and Check-out Times Weekend (Friday – Sunday)

Check-in: from 5:00 PM

Check-out: before 3:00 PM
 Weekdays

Check-out: before 10:00 AM
 Any request for different times must be made in advance.

6. Services and Extras

- Bed linen: not included. €10 / person
- Pets: accepted with prior approval. €30 / pet
- Electric vehicle charging: €70 / vehicle for a weekend
 All extras must be paid for before or at the latest upon arrival.

7. House Rules

The tenant agrees to:

- respect the property, furniture, and equipment,
- · refrain from smoking indoors,
- avoid excessive noise,
- return the accommodation clean. If cleaning is deemed insufficient, a €80 fee may be deducted from the deposit.

8. Cancellation

By the tenant:

- More than 30 days before arrival: 50% of the total amount is due.
- Between 30 and 15 days: 75% is due.

- Less than 15 days or no-show: 100% of the stay is due.
- No refund will be made, unless the gîte is rebooked under the same conditions. In that case, a fixed fee of €100 will be retained.
 It is strongly recommended to take out cancellation insurance through your insurer or credit card.

By the owner:

In the event the gîte becomes unavailable (force majeure, damage, major failure), the owner will:

- inform the tenant without delay,
- offer an equivalent solution if possible,
- fully refund any amounts paid if no solution is found.

9. Liability

The tenant is fully responsible for any damage caused by themselves, their guests, or their pets. Holiday rental insurance is strongly recommended.

10. Personal Data

The information collected is used solely for managing the reservation. It will never be shared with third parties without consent.

11. Specific Conditions

- Parties, celebrations, festive events such as birthdays, weddings, bachelor/bachelorette parties (EVJF/EVG), or similar gatherings are strictly prohibited in the gîtes.
- The tenant agrees to respect the peace and quiet of the property and neighborhood.
 Failure to do so may result in immediate termination of the stay without refund, and deductions from the deposit may apply.
- Organizing an event, even during the day, requires prior written approval from the owner.